

# WHERE TO GO FOR HELP

**State Assistance:** floodplain management information, community assistance, floodplain maps, training, general program information

*Scott Van Hoff  
State NFIP Coordinator  
Dept. of Water Resources  
1301 North Orchard  
Boise, Idaho 83706  
Phone: (208) 327-7993  
FAX: (208) 327-7866*

**Federal Assistance:** NFIP policy interpretations, map amendments or revisions, technical-engineering assistance, disaster assistance, hazard mitigation, program implementation and enforcement, information and assistance on the Community Rating System (CRS)

*Debbie Key  
Federal Emergency Management Agency  
Region X - Federal Regional Center  
130 - 228th Street, S.W.  
Bothell, Washington 98021-9796  
Phone: (425) 487-4717  
FAX: (425) 487-4613*

## **Information on Flood Insurance Studies and Maps:**

*Joe Weber  
Federal Emergency Management Agency  
Region X - Federal Regional Center  
130 - 228th Street, S.W.  
Bothell, Washington 98021-9796  
Phone: (425) 487-4703*

## **Washington D.C.:**

*Federal Insurance Administrator  
Federal Emergency Management Agency  
500 C Street  
Washington, D.C. 20472*

## **U.S. Army Corps of Engineers:**

*Seattle District  
Floodplain Management Section  
P.O. Box C-3755  
Seattle, Washington 98124-3755  
Phone: (206) 764-3660 or (206) 764-3661*

*Walla Walla District  
Hydrology Branch - Engineering Division  
201 N. 3rd Street  
Walla Walla, Washington 99362  
Phone: (509) 527-7293*

## **Insurance Information and Supplies: (National)**

*National Flood Insurance Program  
c/o Computer Science Corporation  
10101 Senator Dr.  
P.O. Box 451  
Lanham, Maryland 20706  
Toll Free Phone: (800) 638-6620*

## **Insurance Information: (Region X)**

*Leslie Melville  
Regional Marketing Manager  
Computer Science Corporation  
1611 116th Ave. N.E.  
Bellevue, Washington 98004  
Phone: (425) 646-4908  
FAX: (425) 646-3096*

## **Community Rating System (CRS)**

*Rob Flaner  
Insurance Services Office (ISO)  
90 S. Blackwood Ave.  
Eagle, Idaho 83616  
Phone: (208) 939-4432  
FAX: (208) 939-4432*

# To Order Floodplain Maps & FEMA Publications

**To Order Floodplain Maps and Studies:** Maps are free to communities.

*Federal Emergency Management Agency  
Map Service Center  
6730 (A-G) Santa Barbara Court  
Baltimore, Maryland 21227-5624  
Toll Free Phone: (800) 358-9618 (for questions)  
Toll Free Phone: (800) 358-9616 (to order maps)  
FAX Orders: (410) 471-4030*

**To Order the Following Publications Write To:**

*Federal Emergency Management Agency  
P.O. Box 70274  
Washington, D.C. 20024  
Attention: Publications  
Phone: (800) 480-2520*

----- -	<i>"National Flood Insurance Program and Related Regulations"</i>
<i>FEMA-15</i>	<i>"Design Guidelines for Flood Damage Reduction"</i>
<i>FEMA-54</i>	<i>"Elevated Residential Structures"</i>
<i>FEMA-55</i>	<i>"Coastal Construction Manual"</i>
<i>FEMA-85</i>	<i>"Manufactured Home Installation in Flood Hazard Areas"</i>
<i>FEMA-100</i>	<i>"A Unified National Program for Floodplain Management"</i>
<i>FEMA-102</i>	<i>"Flood proofing Non-Residential Structures"</i>
<i>FEMA-114</i>	<i>"Design Manual for Retrofitting Flood prone Residential Structures"</i>
<i>FEMA-116</i>	<i>"Reducing Losses in High Risk Flood Hazard Areas"</i>
<i>FEMA-165</i>	<i>"Alluvial Fans: Hazards and Management"</i>
<i>FIA-2</i>	<i>"Questions and Answers on the National Flood Insurance Program"</i>
<i>FIA-12</i>	<i>"Appeals, Revisions, and Amendments to Flood Insurance Maps"</i>
<i>FIA-13</i>	<i>"Flood Emergency and Residential Repair Handbook"</i>
<i>FIA-14</i>	<i>"Guide to Flood Insurance Rate Maps"</i>
-----	<i>"Floodplain Management Guidelines for Implementing EO 11988"</i>
-----	<i>"Further Advice on Executive Order 11988 Floodplain Management, Interagency Task Force on Floodplain Management"</i>